

Growing Retail Industry Needs 2,10,000* Skilled Employees.
This Course Makes YOU One!



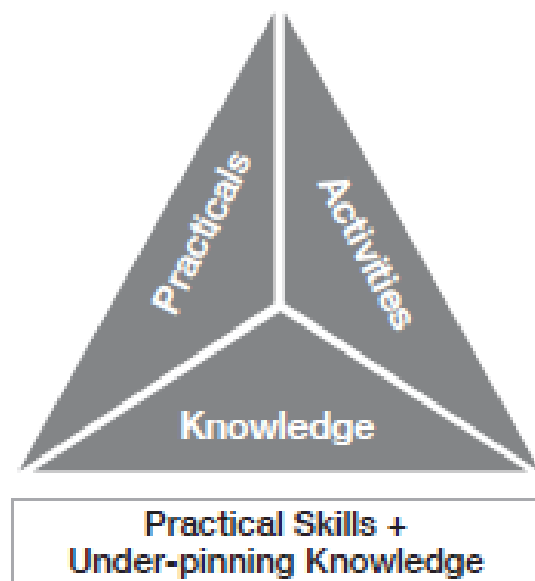
From

Manipal Education, India's leading education service provider with over 3 Lakh + students
City & Guilds, World leader in skills certification with over 1.6 Million certifications every year

Level-1 Certificate in Retail Skills

A Fast-Track course (125 Hrs) designed to produce frontline Customer Service Associates for the Retail Industry.

Comprises Retail Industry specific modules and two modules on English & Personal Effectiveness to enhance work place performance!



Course Module (Guided Learning Hours)
Introduction to Retail (6)
Store Operations (15)
Retail Service Skills (18)
Loss Prevention (1.5)
Health and Safety in Retail Sector (7.5)
Functional English in Service Sector (15)
Personal Effectiveness (22.5)

Eligibility of Trainee

Candidates should have cleared their Class X and have the ability to read, write and understand English.

The candidate should be 18 years of age to appear for the certificate examination.

The IndiaSkills Advantage

Fast Track YOUR Career

- | | | |
|-------------------------------------------|---|--------------------------------------|
| Job Specific Practical Skills & Knowledge | > | Just What the Industry Wants |
| Short Term Courses, Full & Part Time | > | Economical, Flexible |
| Industry Experienced Trainers | > | Ensures Best Learning For You |

Makes YOU Excellent in

- | | |
|---------------------------------|-------------------------------|
| • Handling Customers | • Handling Assigned Sections |
| • Receive and dispatch products | • Sell products and services |
| • Communication | • Be a successful Team Player |

Careers That Await YOU

Customer Service Associates in

- Food/Grocery
- Supermarkets
- Apparel
- Footwear
- Lifestyle Stores
- Consumer Durables Outlets & more.

With job experience you can also do our Level 2+ courses to grow into more senior roles. **Learn, Earn, Grow!**



IndiaSkills-The Coming Together of Global Leaders in Education

IndiaSkills is a joint venture between Manipal Education and City & Guilds. The company will offer world class, industry relevant skills training solutions in India to benefit both the individual and industry, by enhancing their productivity.



Manipal Education is India's leading education service provider with 3 universities, and over 700 learning centres in twenty countries, having educated 3 Lakh+ students in both campus and distributed learning modes, in over six decades.



City & Guilds is the world leader in skills training and certification, present in over 80 countries, with 1.6 Million certifications every year in 600 + qualifications across 30 industry verticals.

Counselor Name:

Counselor Contact Number:

Course Fee:

Batch Date: Time:

Vocational Training Centre
Contact Details

Shop No-2, Trishul Bldg, S.J. Marg, Opp. Rly Station, Lower Parel (West), Mumbai.-13
Ph: 022 32182889/ 24921199

2nd Floor, Opp. Big Bazaar, Orchid City Center Mall, Belasis Road, Mumbai Central-400008
Ph: 022 32069088

238, Shop No.-5 Agarwal Bldg., Near Bhansali Aluminium, Thakur Dwar Rd., Near Charni Road Station.-E
Ph: 022 32152824/ 23813404