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**IndiaSkills™**  
A MANIPAL EDUCATION - CITY & GUILDS INITIATIVE



World Class Skills Training Solutions.  
Now in India

Training employees. Transforming business



**City & Guilds**



We have transformed business across the world by meeting their people development needs. We now bring this multi sector expertise to organisations in India.

## City & Guilds

130+ years of leadership in skills, 600 Qualifications across 30 sectors, Over 30 million students in 81 countries

### Some success stories

#### **TESCO**

##### **In-house training for employee excellence**

TESCO is one of the corporate partners City & Guilds has worked to create tailor made solutions that fit into their requirements. Using the City & Guilds 'employer direct' model, Tesco Line Managers were able to train and assess their own staff, make use of their existing training, assessment and review processes.

To date, over 400 Tesco employees across 160 stores have achieved an Apprenticeship and the results speaks for themselves: 80% of staff said they had increased job satisfaction as a result, and retention amongst participants was 15% higher than the company average. 65% also cited career progression as a reason for joining the programme.

#### **Royal Mail**

##### **Increasing retention through training**

Royal Mail approached City & Guilds to advise the best training pathway for their business and personnel needs. The benefits to Royal Mail of developing motivated, business-focused young people have already been evident: improved staff retention rates, reduced absence and sick leave.

#### **London Underground**

##### **Enhancing business performance**

In 2000, just 24 train drivers in the country held National Vocational Qualifications (NVQs). Today, at London Underground (LU), nearly 8,700 of their staff have NVQs. Today, 100% of new employees choose to sign up to the NVQ programme, offered to all staff in frontline customer service posts. The result has been motivated staff and happier customers.



## IndiaSkills

30 Delivery Centres, 10 States, More than 25 industry engagements for training, placement and accreditations.

### **Health and Safety for a Metro Rail Corporation**

IndiaSkills has partnered with a Metro Rail corporation to deliver 'Certificate in Health and Safety for Metro Transport Maintenance' qualification. A programme that is specially designed by IndiaSkills and is developed to provide learners with a general qualification in Health and Safety for the workplace. This partnership is moving towards 1000 certified learners by the end of this financial year.

### **Retail Skills training for a leading Lifestyle Retailer**

A leading retail lifestyle chain wanted to upgrade skill levels of their front end customer service associates. IndiaSkills was chosen to be the training partner to deliver their in-house skills training and certification programme. Mapping existing skill gaps to qualification outcomes, IndiaSkills is delivering this training in multiple city locations using their trainer and training centre network.

### **Technical Training solutions for a Premier Engineering Products and Solutions company**

Lack of expertise at the entry level technical personnel was a huge concern for this company. They identified IndiaSkills to reach out and train learners having ITI and Polytechnic academic backgrounds in the area of AC and Refrigeration. IndiaSkills worked with City & Guilds to develop and customise client's business needs and is now delivering across cities chosen by the client.

**Vision:** To train and certify 1 million youth by establishing a network of 500 centres covering at least 50% of India's districts by 2015.

# Partner us

**We offer an extensive range of training and skilled staffing services across sectors**

Automotive Engineering | Construction & Building | Customer Service | English Language | Engineering | Finance & Accounting | Hair Dressing & Beauty Therapy | Health & Safety | Hospitality & Catering | Oil & Gas | Media & Entertainment | Retailing | Security | Telecommunications | Travel and Tourism | Workplace Skills

## Levels of Training

Certificate (Entry Level) | Diploma (Proficiency Level) | Advanced Diploma (Expertise level)

## Modes of Engagement

- 1 Training solutions for existing and new staff at client's workplace
- 2 Training solutions for existing and new staff through IndiaSkills centres
- 3 Recruit IndiaSkills learners from authorised vocational training centres
- 4 Collaboration in content development and accreditation for IndiaSkills qualifications

## IndiaSkills

Coming together of two world class pioneers in education.



Manipal Education - Six decades of expertise, 3 universities, 9 campuses, 700+ learning centres, and 3 lakh students across 62 countries.



City & Guilds - 130+ years of leadership in skills training and certification, 600+ qualification across 30 sectors in 80 countries and 18 lakh learners certified every year.

## Contact us

Visit [www.indiaskills.com](http://www.indiaskills.com) or **Email us:** [businessquery@indiaskills.com](mailto:businessquery@indiaskills.com)

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